

53286 Continuity of Care

(a)

Each plan shall establish and operate a system to assure continuity of care in accordance with the requirements of Title 10, California Administrative Code, Section 1300.67.1.

(b)

Each plan shall make a primary care physician available to supervise and coordinate each member's health care. Any member dissatisfied with the primary care physician shall be allowed to select another. Any plan physician dissatisfied with the professional relationship with any plan member may request that another primary care physician be substituted to supervise the member's care.